

364

Route Guide & Hazard Awareness

*ILFORD - COVENTRY ROAD - GOODMAYES
BECONTREE - DAGENHAM - RAINHAM ROAD SOUTH*



THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

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Route 364 is a High-Frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

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and Meads Lane.

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FULL ROUTE 364 MAP

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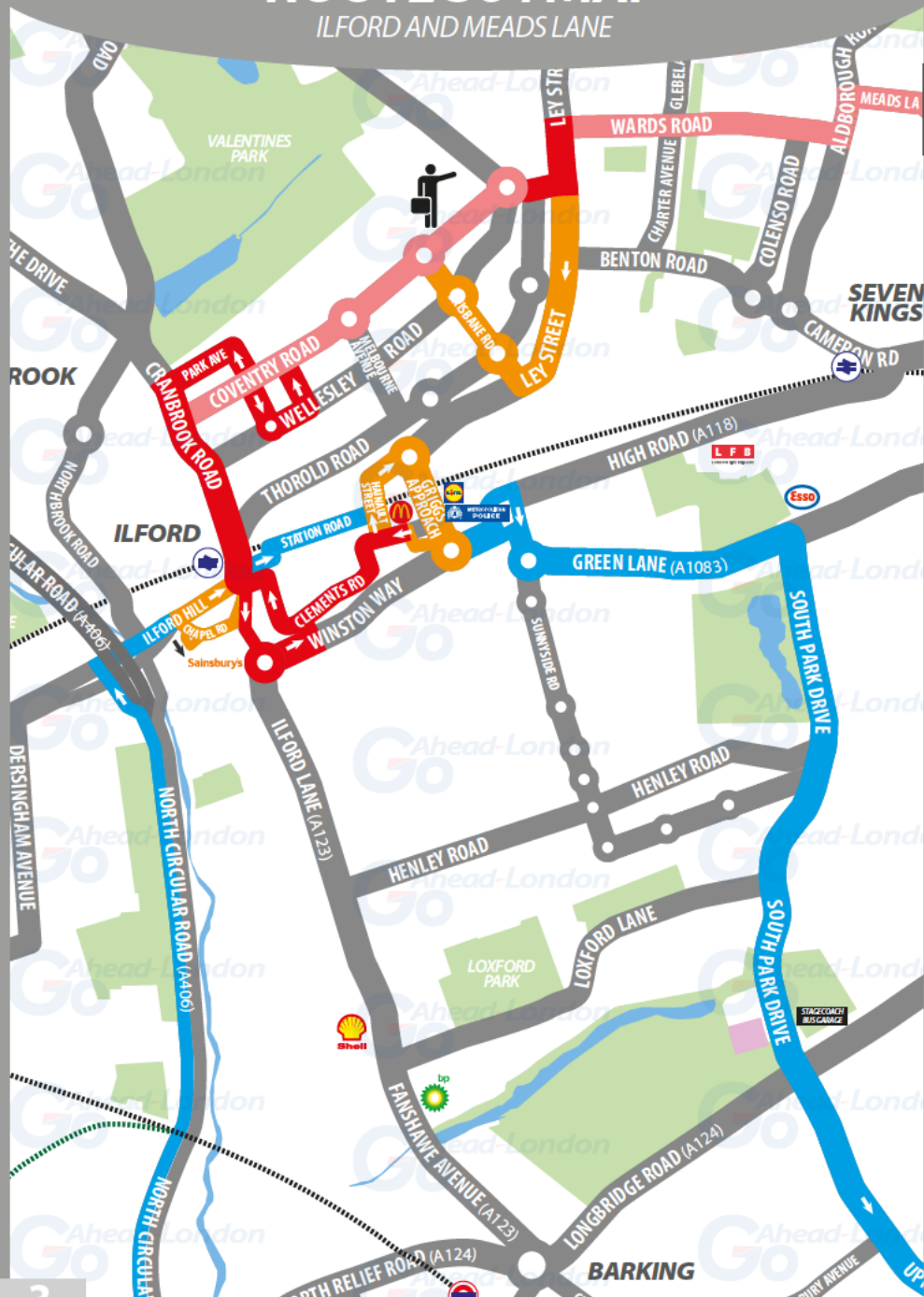
HAIL & RIDE INFORMATION

Please read if
unfamiliar with a
'hail & ride' route.

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ROUTE 364 MAP

ILFORD AND MEADS LANE






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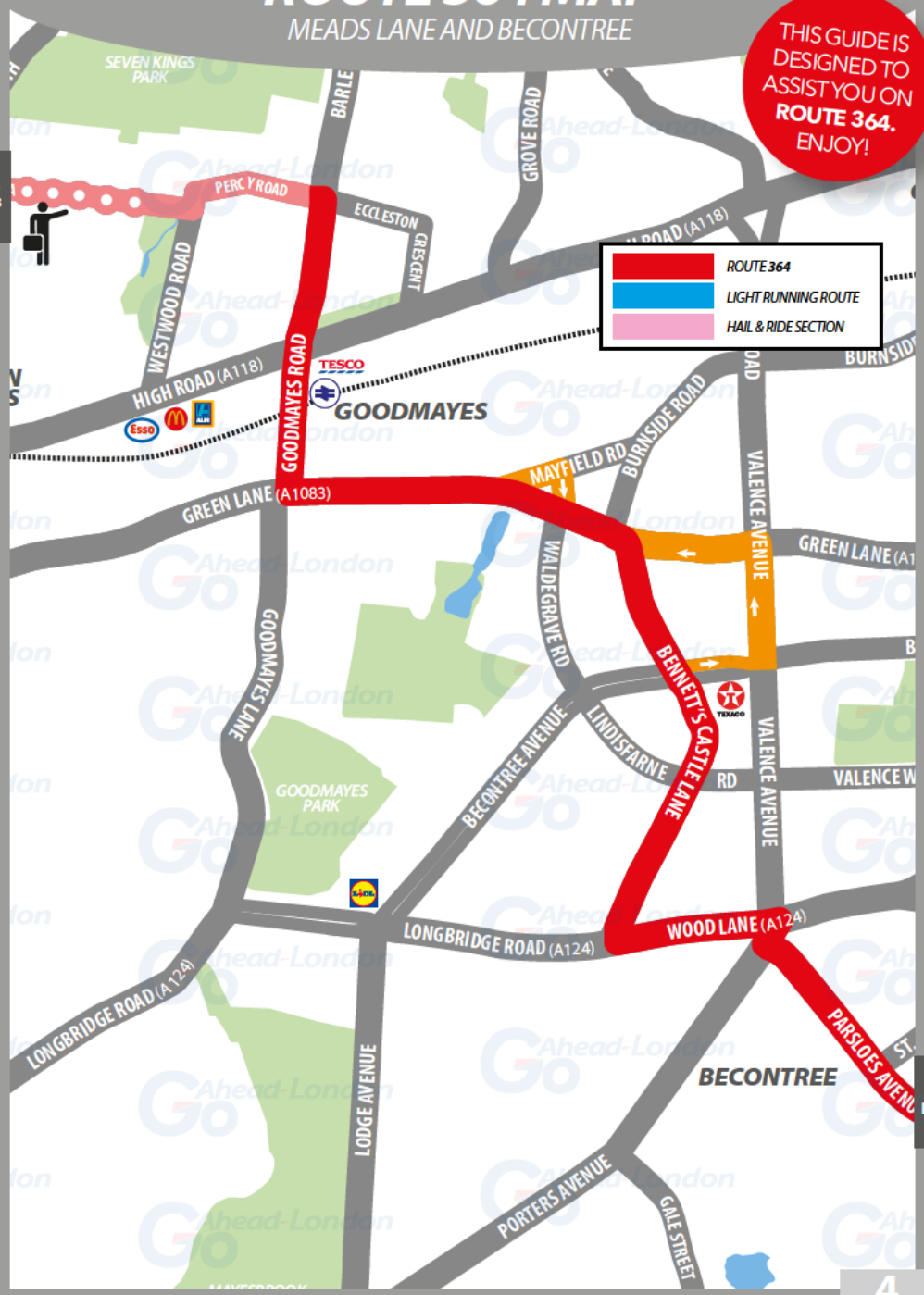
ROUTE 364 MAP

MEADS LANE AND BECONTREE

THIS GUIDE IS
DESIGNED TO
ASSIST YOU ON
ROUTE 364.
ENJOY!

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	LIGHT RUNNING ROUTE
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ROUTE 364 MAP

BECONTREE AND DAGENHAM EAST

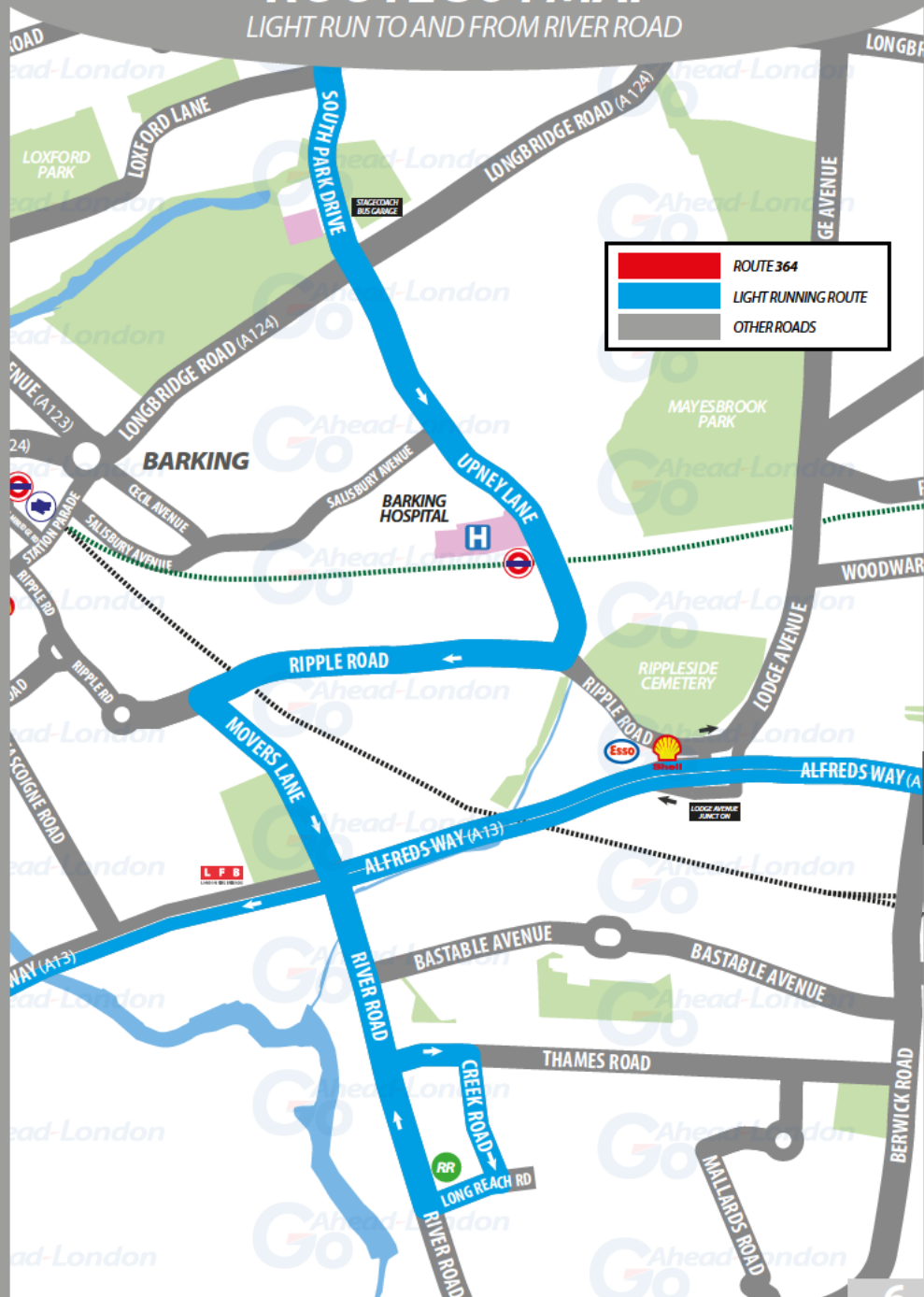


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ROUTE 364 MAP

LIGHT RUN TO AND FROM RIVER ROAD



RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO DAGENHAM EAST BULL:

- From **River Road garage**, turn right onto River Road
- At traffic light, turn right onto Alfred's Way (Barking Bypass) **A13**
- Continue ahead onto Ripple Road **A13**
- At Goresbrook Interchange, exit onto Ripple Road (*towards Dagenham*) **A1306**
- At elongated roundabout, take 1st exit onto Ripple Road **A1306**
- At traffic light, turn left onto Ballards Road (*before McDonald's*) **B178**
- At roundabout, take 1st exit onto Rainham Road South to **stand**

FROM DAGENHAM EAST BULL:

- At **stand**, continue ahead on Rainham Road South (*past Dagenham East stn*)
- Turn left onto Reede Road
- At traffic light, turn left onto Heathway **A1240**
- Continue ahead on Heathway (*past Dagenham Heathway station*) **A217**
- At traffic light, turn right onto Ripple Road **A1306**
- At elongated roundabout, keep on right towards A13 West
- Take exit onto Ripple Road (onto Barking Bypass) **A13**
- Continue ahead onto Alfred's Way (Barking Bypass) **A13**
- At traffic light, turn left onto River Road
- At traffic light, turn left onto Thames Road
- Turn right onto Creek Road
- At junction, turn right onto Long Reach Road
- At junction, turn right onto River Road
- Turn right into **River Road garage**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO ILFORD HAINAULT STREET:

- From **River Road garage**, turn right onto River Road
- At traffic light, turn left onto Alfred's Way (Barking Bypass) **A13**
- Take exit towards North Circular Road
- At roundabout, take 3rd exit onto North Circular Road **A406**
- Continue ahead onto overpass **A406**
- Take exit towards Ilford
- At traffic light, turn right onto Ilford Hill **A118**
- Continue ahead onto Ilford Hill (*one-way system*) **A118**
- At traffic light, turn left onto Cranbrook Road **A123**
- Turn right onto Station Road (*one-way road*)
- Continue ahead onto Havelock Street (*one-way road*)
- At junction, turn left onto Havelock Street
- At junction, turn left onto Hainault Street
- Turn right into bus parking area to **stand**

FROM ILFORD HAINAULT STREET:





- At **last stop**, continue ahead on Ilford High Road
- Turn right onto Riches Road and follow road to the left
- At roundabout, take 2nd exit onto Winston Way **A406**
- At one-way system, take 3rd exit onto Green Lane **A1083**
- At roundabout, take 1st exit onto Green Lane **A1083**
- At traffic light, turn right onto South Park Drive
- At roundabout, take 2nd exit onto South Park Drive
- At traffic light, continue ahead onto Upney Lane (*past Barking Hospital*)
- At traffic light, turn right onto Ripple Road **A123**
- Turn left onto Movers Lane
- At traffic light, continue ahead (over A13) onto River Road
- At traffic light, turn left onto Thames Road
- Turn right onto Creek Road
- At junction, turn right onto Long Reach Road
- At junction, turn right onto River Road
- Turn right into **River Road garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE OF ROUTE
UNLESS ADVISED
BY IBUS

TO DAGENHAM EAST BULL:





- At **stand**, exit Hainault Street bus parking area to roundabout
- At mini roundabout, take 2nd exit onto Ley Street
- At roundabout, take 2nd exit onto Griggs Approach
- At 2nd roundabout, take 3rd exit onto Riches Road and follow to the right
- Follow road to the left and continue onto Ilford High Road (*to serve first stop*)
- Continue ahead on High Road and follow road to the left onto Clements Road
- Follow the road to the right onto Clements Road and keep right to turn right
- Turn right onto Clements Road
- Continue ahead onto Clements Road (*buses and taxis only*)
- Follow road to the left onto Ilford High Road
- At traffic light, turn right onto Cranbrook Road (*past Ilford station*) **A123**
- At traffic light, turn right onto Coventry Road (*one-way system*)
- At junction, turn right onto Granville Road
- At mini roundabout, take 1st exit onto Wellesley Road
- Turn left onto Bathurst Road
- At junction, turn right onto Coventry Road (*Hail & Ride section*) 
- Take 2nd exit on both 2 mini roundabouts on Coventry Road
- At 3rd mini roundabout, take 3rd exit onto Perth Road
- At junction, turn left onto Ley Street
- Turn right onto Wards Road (*Hail & Ride section*) 
- At junction, turn left onto Aldborough Road South
- Turn right onto Meads Lane. 2nd exit on all roundabouts (*Hail & Ride section*) 
- At junction, turn left onto Westwood Road
- Follow the road right onto Percy Road
- At junction, turn right onto Barley Ln and continue onto Goodmayes Rd **B177**
- At traffic light, turn left onto Green Lane **A1083**
- Turn right onto Bennett's Castle Lane **B191**
- Take slip road exit at triangle and at junction, turn left onto Wood Lane **A124**
- At traffic light, turn right onto Porters Avenue
- At roundabout, take 1st exit onto Parsloes Avenue
- At traffic light, continue ahead onto Reede Road (*Hail & Ride section*) 
- At traffic light, turn right onto Rainham Road Sth (*past Dagenham East stn*) **A1112**
- At roundabout, take 3rd exit back onto Rainham Road South to **stand**

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO ILFORD HAINAULT STREET:

- At **stand**, continue ahead on Rainham Rd South (*past Dagenham East stn*) **A1112**
- At traffic light, turn left onto Reede Road (*Hail & Ride section*) 
- At traffic light, continue ahead onto Parsloes Avenue
- At roundabout, take 2nd exit onto Porters Avenue
- At traffic light, turn left onto Wood Lane **A124**
- Turn right onto Bennett's Castle Lane **B191**
- At junction, turn left onto Green Lane **A1083**
- At traffic light, turn right onto Goodmayes Road **B177**
- Continue ahead onto Barley Lane (*past Goodmayes station*) **B177**
- Turn left onto Percy Road
- Follow the road left onto Westwood Road
- Turn right onto Meads Lane. 2nd exit on all roundabouts (*Hail & Ride section*) 
- At junction, turn left onto Aldborough Road South
- Turn right onto Wards Road (*Hail & Ride section*) 
- At junction, turn left onto Ley Street
- Turn right onto Perth Road
- At roundabout, take 2nd exit onto Coventry Road (*Hail & Ride section*) 
- Take 2nd exit on both 2 mini roundabouts on Coventry Road
- At junction, turn right onto Granville Road
- At junction, turn left onto Park Avenue
- At junction, turn left onto Cranbrook Road (*past Ilford station*) **A123**
- Continue ahead onto Chapel Road (*one-way system*)
- Take 1st exit onto Winston Way
- At roundabout, take 1st exit onto Winston Way **A118**
- Turn left onto Handforth Road
- At junction, turn right onto Clements Road (*buses and taxis only*)
- Follow road to the left onto Clements Road
- Follow the road to the right onto Ilford High Road (*alight passengers*)
- Turn left onto Hainault Street
- Turn right into bus parking area to **stand**

ILFORD

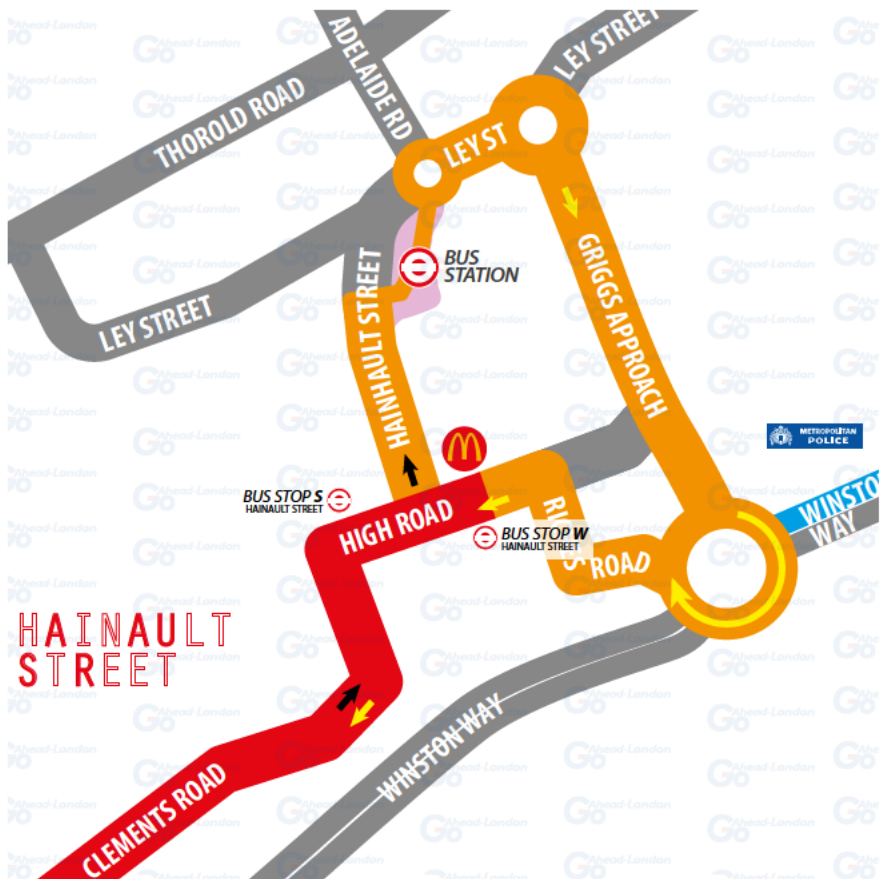
TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Dagenham. Proceed from Ilford High Rd via Hainault St and Ilford Bus Station to stand. Set down on Ilford High Rd at **BUS STOP S.**

Towards Dagenham. Depart via Ilford Bus Station, Ley Street, Hainault Street, Griggs Approach, Winston Way and Riches Road to Ilford High Road. Pick up on Ilford High Road at **BUS STOP W.**

Private stand for 17 buses standing abreast in marked bays in Bus Parking Area on east side of Hainault Street, with the first 4 bays (nearest entrance) restricted to midi-buses. **Blind display: ILFORD.**



ILFORD

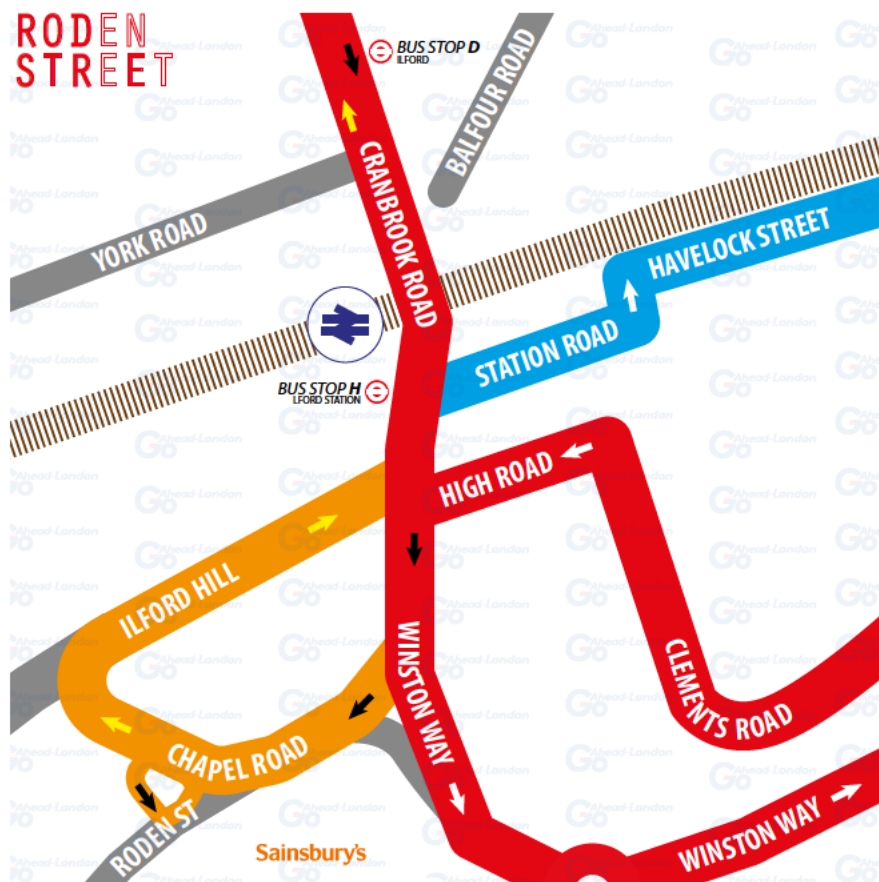
CURTALMENT POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Dagenham. Proceed from Cranbrook Road via Chapel Road and Sainsbury's Bus Lay-By to stand. Set down on Cranbrook Road at **BUS STOP D.**

Towards Dagenham. Depart via Sainsbury's Bus Lay-By, Roden Street, Chapel Road and Ilford Hill to Cranbrook Road. Pick up on Cranbrook Rd at **BUS STOP H.**

Private stand for five buses in bus parking area at junction of Chapel Road and Roden Street in 2 sections. Blind display: **ILFORD BROADWAY.**



LEY STREET

TURNING POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Dagenham. Proceed from Ley Street via Brisbane Road.
Set down on Ley Street at **BUS STOP PERTH ROAD**.

Towards Dagenham. Depart to Coventry Road. Pick up on Coventry Road at
HAIL AND RIDE SECTION where safe to do so.

Turning point only - buses must not stand. **Blind display: LEY STREET.**



BECONTREE

CURTALMENT POINT

**TURNING
POINT ONLY.
BUSES MUST NOT
STAND.**

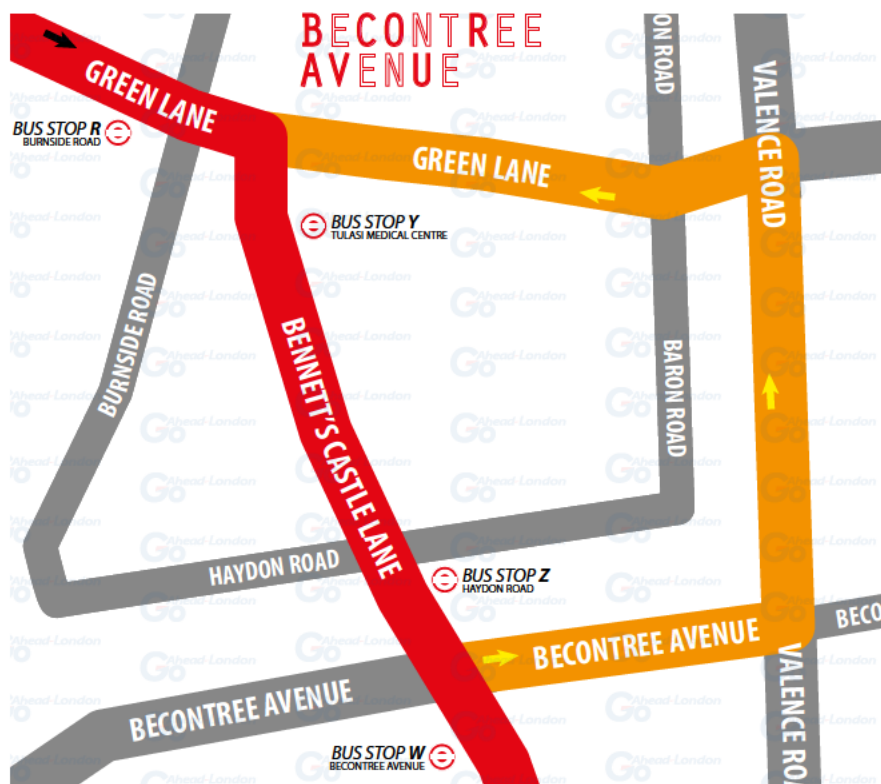
From Dagenham. Proceed from Bennett's Castle Lane via Becontree Avenue to stand. Set down on Bennett's Castle Lane at **BUS STOP W.**

Towards Dagenham. Depart via Becontree Avenue, Valence Avenue and Green Lane to Bennett's Castle Ln. Pick up on Bennett's Castle Ln at **BUS STOP Y.**

From Ilford. Proceed from Bennett's Castle Lane via Becontree Avenue to stand. Set down on Bennett's Castle Lane at **BUS STOP Z.**

Towards Ilford. Depart via Becontree Avenue and Valence Avenue to Green Lane. Pick up on Green Lane at **BUS STOP R.**

Public stand for one bus on north side of Becontree Avenue outside Brocklebank Lodge. Blind display: **BENNETT'S CASTLE LANE.**



GOODMAYES

TURNING POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

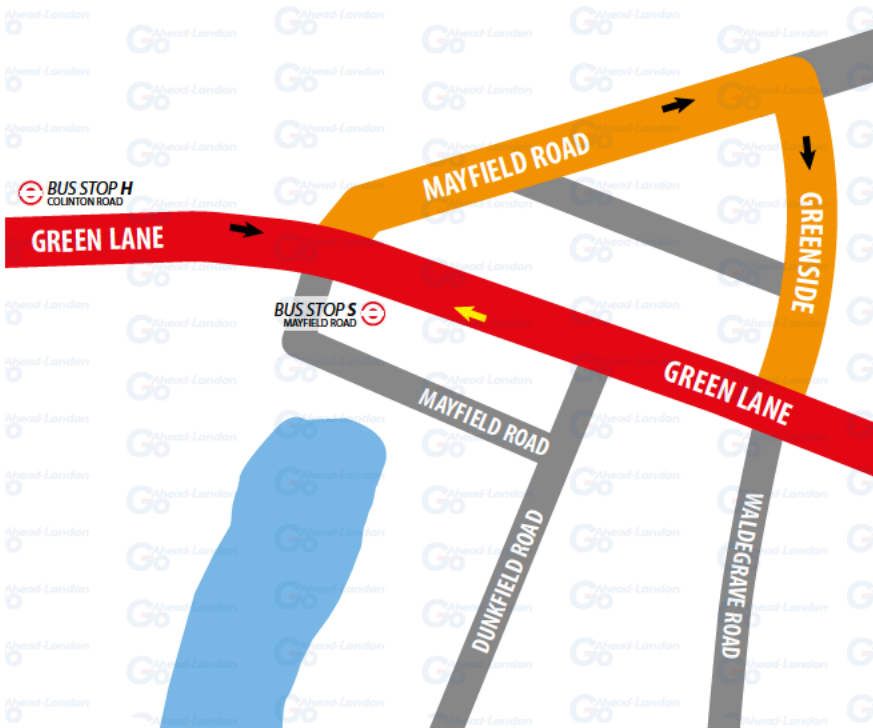
From Ilford. Proceed from Green Lane via Mayfield Road and Greenside. Set down on Green Lane at **BUS STOP H**.

Towards Ilford. Depart to Green Lane. Pick up on Green Lane at **BUS STOP S**.

Turning point only - buses must not stand.

Blind display: **GOODMAYES, MAYFIELD ROAD.**

**MAYFIELD
ROAD**



DAGENHAM HEATHWAY

TURNING POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Ilford. Proceed from Parsloes Avenue via Heathway, Halbutt Street, Osborne Road, Albion Road and Heathway. Set down on Parsloes Avenue at **BUS STOP N.**

Towards Ilford. Depart to Parsloes Ave. Pick up on Parsloes Ave at **BUS STOP M.**

Turning point only - buses must not stand. **Blind display: DAGENHAM HEATHWAY.**



DAGENHAM EAST

TERMINUS POINT

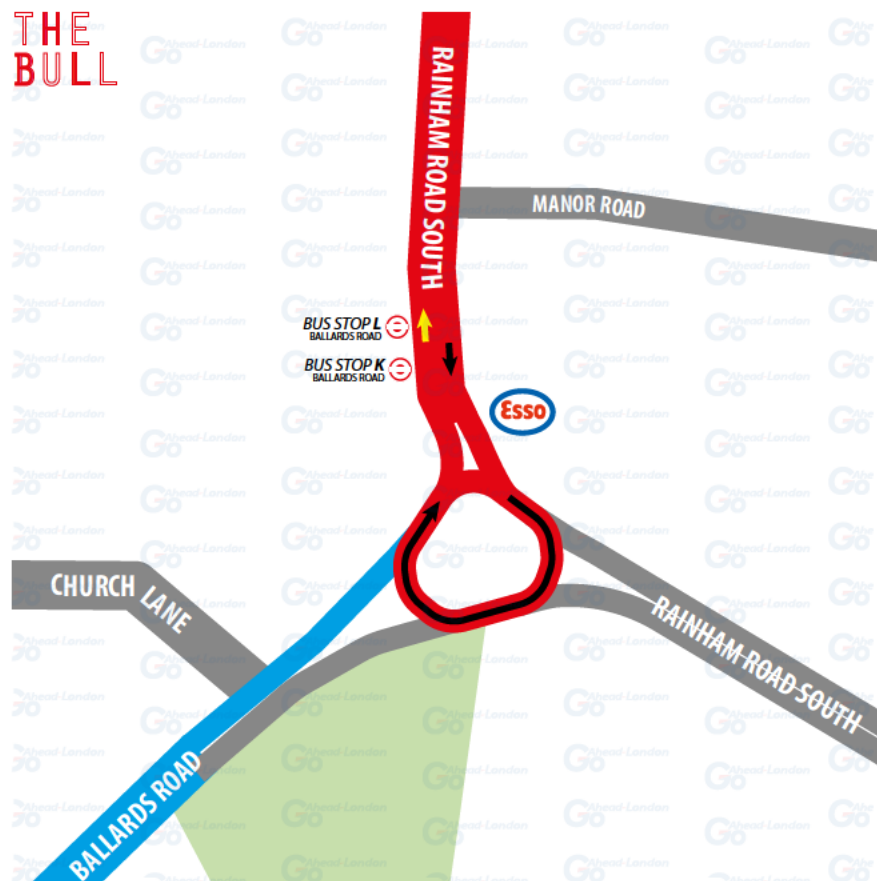
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Ilford. Proceed from Rainham Road South direct to stand.
Set down on Rainham Road South at **BUS STOP K**.

Towards Ilford. Depart to Rainham Road South. Pick up on Rainham Road South at **BUS STOP L**.

Public stand for one bus in lay-by on west side of Rainham Road South, north of roundabout at junction of Ballards Road. **Blind display: DAGENHAM EAST.**

THE
BULL



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



CHANGEOVER | ILFORD BUS STAND AND THE BULL

Changeovers will take place at both ends of the route but mainly in Ilford.
Always communicate in advance with iBus if you are late for any reason.

RISK OF COLLISION | BUS STAND HAINAULT STREET

Risk of collision with other buses when reversing into bays. Drivers advised to ask for assistance when reversing (if required).

RISK OF COLLISION | LEY STREET EXIT OF BUS STAND

Risk of collision with other vehicles when turning right due parked cars. Buses have to cut into oncoming traffic. Exercise caution when exiting.

PEDESTRIAN CROSSING | ILFORD (FIRST BUS STOP)

New pedestrian crossing prior to bend. Drivers advised to take care and caution, check nearside mirrors to check for pedestrians crossing.

TIGHT BEND | ILFORD HIGH ROAD

Risk of head on collision with oncoming buses / large vehicles due to tight bend
Drivers advised to exercise caution when exiting.

FLAT KERB/PEDESTRIAN AREA | ILFORD HIGH ROAD

Risk of collision with pedestrians standing too close to the edge of the pavement due to tight left hand bend and risk cutting the corner as kerb is flat with the road offering pedestrians no protection. Exercise extreme caution when taking this bend.

BUSY PEDESTRIAN AREA | ILFORD STATION

Risk of collision with pedestrians. Drivers advised to take care and caution, to use appropriate speed and use mirrors constantly.

SPEED HUMPS AND 20 MPH ZONE | COVENTRY ROAD

Risk of damaging bus and causing discomfort or injury to passengers driving to fast over the large speed humps. Road is set to a 20mph speed limit however reduce speed and take care when going over the speed bumps.

RISK OF COLLISION | LEY STREET JUNC WITH PERTH ROAD

Risk of head on collision with other vehicles as you turn left from Perth Road into Ley St due to swing needed to turn. Exercise care and caution.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



HAIL & RIDE | SEE ROADS BELOW

Coventry Road, Perth Road, Wards Road, Meads Lane, Percy Road, Reede Road. Risk of causing an obstruction or blocking the view of other road users which may lead to an accident or near miss Do not stop where it would be a danger to others. Guidelines have been laid out to reduce the risk to other road users.

TIGHT RIGHT TURN | WEST WOOD RD JUNCTION PERCY RD

Risk of head on collision with other vehicles due to tight bend and tight right turn. Drivers to take care and caution, to use appropriate speed and use mirrors constantly when turning in or out of Meads Lane.

PARKED VEHICLES | BARLEY LANE

Cars parked on both sides of road / very busy junction. Drivers to take care and caution, to use appropriate speed and use mirrors constantly.

HIGH VOLUME OF TRAFFIC | GOODMAYES STATION

Risk of collision with pedestrians standing too close to the edge of the pavement. Busy road with high volume of traffic. Drivers to take care and caution, to use appropriate speed and use mirrors constantly.

SPEED HUMPS | PARSLOES AVENUE

Risk of damaging bus and causing discomfort or injury to passengers driving too fast over the large speed humps. Reduce speed and take care when going over the speed bumps to reduce any risk of damage or injury to passengers.

RISK OF COLLISION | REEDE ROAD

Risk of collision with other large vehicles / buses due to the road being very narrow and having chicanes to prioritise traffic. Reduce speed and take care when a large vehicle or bus is approaching and prepare to stop if needed.

CARE AND CAUTION | SCHOOLS EN ROUTE

5 secondary schools 12 primary schools along the route. Sydney Russell and Mayfield schools are hot spots for large numbers of children.

RRA EXPIRY DATE: 04-10-2020

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

ELECTRIC
BUSES ARE SILENT.
BE CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

THINK FIRST

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE 364 | CURTAILMENT ABBREVIATIONS:

HS	Ilford, Hainault Street	IS	Ilford, Roden Street
LST	Ley Street	BCL	Becontree Avenue
MR	Goodmayes, Mayfield Road	DH	Dagenham Heathway
DG	Dagenham East, The Bull		

TOILET FACILITIES | INFORMATION AND DOOR CODES

- **Ilford, Hainault Street.** TfL facility. [REDACTED]

If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the emergency services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. *You should not use the radio whilst the vehicle is in motion.*

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advise

CODE
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

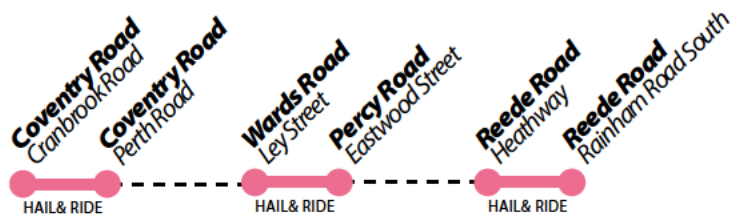
CODE
RED

Call CentreComm for emergency services, passenger injury or assault

HAIL & RIDE

CARE AND CAUTION

PLEASE BE
AWARE OF
PEDESTRIANS
AND CYCLISTS



Sections of this route do not have regular bus stops, but the bus can be requested to stop where it is safe to do so, whether there is a bus shelter or not. Between the roads named above, there are no fixed stops so customers can signal to the driver that they wish to get on or press the stop button to get off at any safe point along the road.

Please use extra care and caution when travelling on these road.

